

Clinical Programs

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Main Themes:

- **Increase access for patients**
 - **Satellite expansion**
 - **Help community agencies (consulting, training)**
 - **Better hours for patients**
 - **Lifespan approach**
- **Improve communications (internal and external)**
 - **Grand rounds/Ted talks of Mailman programs for staff**
 - **Better marketing of Mailman Center**
 - **Volunteer program for greeters and family advocates**

Group 1

- Build integrative teams in multidisciplinary areas and get ahead of the ACA.
- Satellite expansions
- Early intervention for health promotion and obesity prevention
- Doing more consulting services to other agencies.
- Fix billing problems
- Consider this framework:
 - Model Programs** {-variety of settings, clinical conditions and clientel
-best practice/research}
 - ↓
 - Training** → Impact
 - ↓
 - Quality improvemen** (improving quality in community programs)
 - ↓
 - Access** (local, state)
 - ↓
 - Outcomes** (leading to advocacy and policy)

Group 2

- Interdisciplinary teams of current services
- Create UHealth Peds in communitites
- Be more patient focused-need different hours so students don't miss school

Group 3

- TED Talks-grand rounds for an internal program
- Directory for Mailman lobby and on each floor

- Integrating services/programs
- Training community partners

Group 4

- Volunteer program with greeters and a family advocate
- Ongoing meetings for staff to know about programs
- Marketing Mailman Center
- Interdisciplinary approach
- Lifespan approach
- Redesign clinical space to serve clinical needs and be kid friendly